

WNYRIC STANDARDS

Add/Change Request Form

Submitted By:

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Hardware or Software Recommended Veloxum ACO

Standards Category: New: _____
Existing: _____

Action Requested: Add: Add
Modify: _____
Remove: _____

Product Name: Veloxum ACO

Product Manufacturer: Veloxum

Product Description: Active Continuous Optimization of serve 
(Attach Product Technical Sheets)

Additional Comments: _____

EVALUATION CRITERIA

A. Product Reliability

1. Vendor / Product track record

Product continuously monitors and optimizes servers and workstations on our network to increase utilization and network throughput.

2. Vendor support required

Vendor provided training and follow up support

for their product. The vendor was available by email for follow up questions. They would also follow up with a telephone call and a Go To Meeting session.

3. Ease of use

Their product is easy to use, but for me it did require their support to understand the many metrics of data that they collect for optimization.

4. Support required by RIC / school district

The RIC's support would be necessary to interpret diagnostics and to make network modifications. Veloxum provides many metrics regarding throughput on the network, but at our level of network expertise we are not able to make network adjustments without a WAN and/or LAN Senior Specialist.

5. Potential to become "White Elephant"

Without the RIC's support this product would not be viable for a network diagnostic utility.

6. Training requirements

Veloxum is providing training though Go To Meeting, which has been
sufficient to work with the product.

B. Product-Price / Acquisition

1. Cost effectiveness

I do not have cost estimates at this time.

2. Acquire via NYS Contract or local bid

Local bid

3. Cost of operation and support

I do not have cost estimates at this time.

4. Do any legal or contractual issues exist

C. Product-Relationship to Other Standards

1. Compatibility to existing Standards

I do not believe that another product of this type currently exists on the Standards List.

2. What other options are available

3. Relationship to previous research and changes since that time

D.

BOCES-Service Needs

1. Define and explain the current need

WAN Senior Specialist installation time, which would consist of evaluating the diagnostic data generated by the system.

2. What existing CoSer and RIC Service does it fall under

3. What is the scope and size of the school population to be served

District-wide, approximately 10 file servers, 12 computer labs, 15 laptop carts. This would be approximately 300 workstations utilized by 2300 student

4. Instructional and/or administrative goal supported

Effective and efficient use of technology in support of instruction.

Improved performance of technology resources and the infrastructure through

5. Results of survey determining school district interest in using this product

No survey performed at this time.

Signature of person making request Maria Sommerfeldt, District Technology Coord.